

DESIGNeD.

LAMINATE

Our goal is your complete satisfaction, and we aim to achieve it by setting realistic expectations. To ensure that you have a clear understanding of this product's general performance, we've outlined the key points covered in the video. Please review this document carefully, and if you have any additional questions or need clarification on any issues, feel free to ask your design consultant.

- Certain laminate floors are installed with a Floating Floor System that can cause a hollow sound when walking on the floor.
- Peaks or ridges may form where laminate boards join. This is not a defect, but considered to be normal.
- Transition pieces, used to transition floors between rooms, sit on top of the laminate and may be larger than normal transition pieces.
- Although one of laminate's real strengths is durability, take care to protect your laminate flooring. To avoid scratches, furniture protection pads should be used anywhere furniture comes into contact with the laminate flooring.
- Minor damage to a laminate plank or tile can be easily repaired with appropriate Finishing Putty. If the damaged area is larger than 1/4 of an inch, a qualified professional is recommended to replace an entire plank or tile.
- Avoid the use of soap-based detergents or "mop and shine" products, as these may leave a dull film on your laminate floor.