

CERAMIC TILE

Our goal is your complete satisfaction, and we aim to achieve it by setting realistic expectations. To ensure that you have a clear understanding of this product's general performance, we've outlined the key points covered in the video. Please review this document carefully, and if you have any additional questions or need clarification on any issues, feel free to ask your design consultant.

- During manufacturing, tiles are colored and sectioned into dye lots. Many styles are made to be consistent in coloration to provide a uniform look. However, tiles made to imitate natural stone can have a wide variation of color.
- Variations in composites, glazes, surface textures and gloss levels make some ceramic tiles more suitable for specific uses.
- Although tile is durable, cracking or chipping is possible. Take precautions when moving heavy objects. Water, oil, grease, etc., can create slippery conditions on tile.
- Different styles of tile feature different gloss levels or surface textures. A tile with a high gloss finish and smooth surface can be slippery when wet or dry. When choosing flooring for wet areas such as a shower or bathroom floor, be sure to choose tiles that have a low water absorption and good slip resistance. Your design consultant can help you with selecting the right tile to fit your needs.
- It is important to maintain grouted areas properly. Due to the porous properties of grout, it is absorbent to dirt and grease, and may become darker in heavy-use areas such as around sinks and stoves. All-purpose cleaners are available that are excellent for keeping grout and tile clean.
- During cold months, tile tends to be colder than other flooring options. Radiant heat products that are installed under your tile are always an option.
- Because tile is a hard surface, it can be noisy when walked on or produce echoing due to the solid surface.
- Use a sealant to seal grout joints and protect grout from damage.
- Once tile is installed, it is the responsibility of the homeowner to guard against water damage by properly caulking heavy water-use areas.
- Only a qualified professional should remove and replace any damaged or broken tiles.